

Benefits Overview

**Remote Imagery Technologies
Incorporated**

Dedicated Website

RITIBenefits.com

Dedicated Phone Number

888-588-6521





Welcome!

We're here to make your life easier.

HealthEZ is an independent third-party administrator (TPA), which means we manage your employer's health benefits and process your medical claims. We work with your employer to design a custom benefits plan for your organization and we're ready to help you access the services you need. We've been providing our knowledgeable and service-oriented approach for over 40 years.



Manage your health benefits without all the headaches

Download the free myHealthEZ app to view your benefits, manage and pay bills, locate care providers near you, and access your digital insurance card—right from your phone.



Tap. Pay. Done.

Pay bills, schedule automated payments, and view past statements in one simple, secure location.



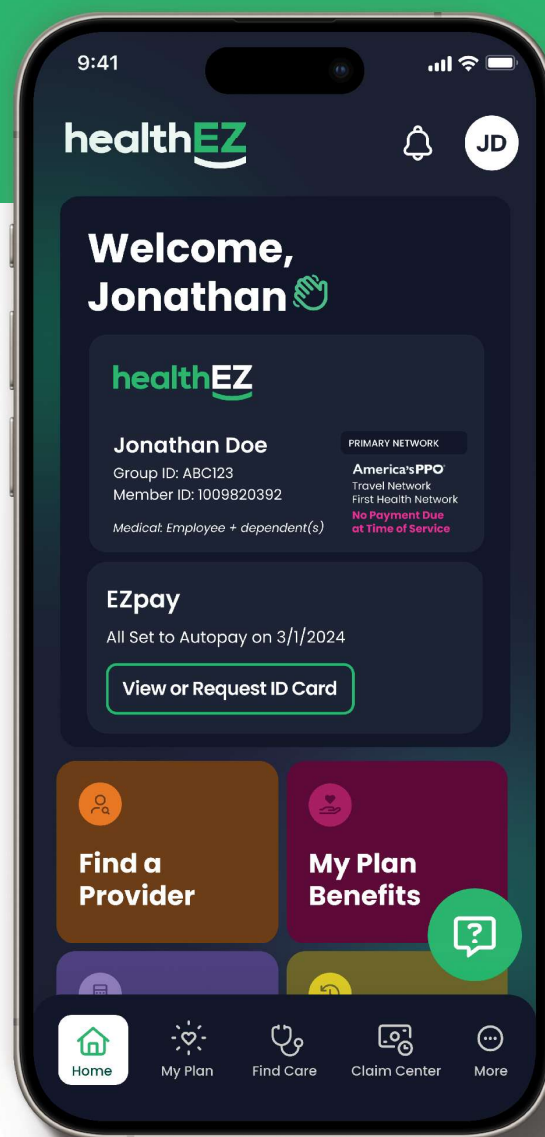
Find a provider

Search local healthcare professionals and filter results by location and specialty to find the right care provider for you and your family.



EZchoice

EZchoice makes provider choice easy and medical costs transparent so you can be confident that you are not overspending on your medical care.



Tap into your health benefits

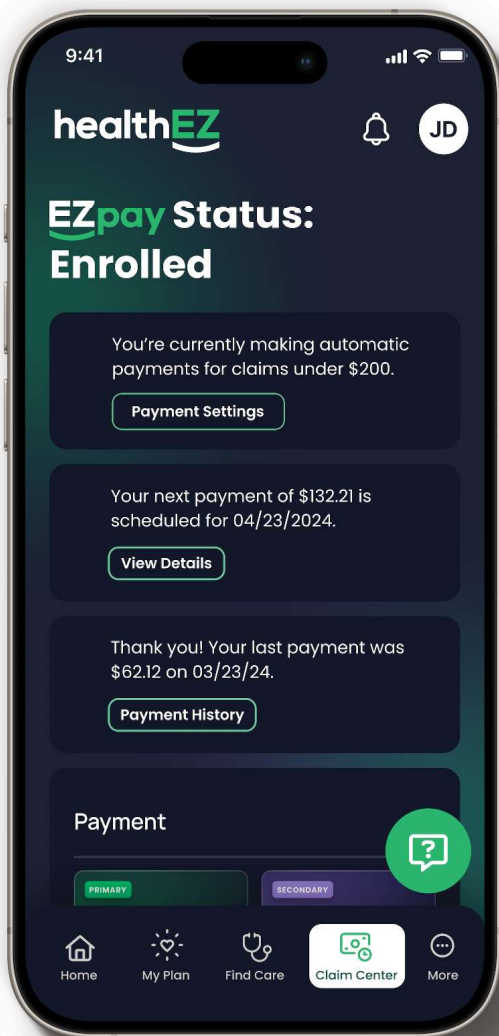
Scan the QR code with your device's camera to download the myHealthEZ app and put the power of hassle-free health benefits management at your fingertips.



Download on the
App Store



GET IT ON
Google Play



Seamless online payments

EZpay is HealthEZ's online payment system that allows you to easily and quickly pay your portion of medical bills with your payment of choice, including credit and debit cards, and HSA accounts.

After you set up EZpay, we will notify you via email each time we process a bill of yours. Your options are:

- Approve Payment
- Decline Payment
- Do not respond

If you do not respond and have a card on file, EZpay will pay your portion automatically. The automatic payment is processed:

- Two days for bills under \$250
- Five days for bills over \$250

One simple statement

We consolidate all of your monthly healthcare expenses into one simple statement. This statement eliminates confusion and provides information about year-to-date deductible and out-of-pocket maximums, and itemized transactions during the current billing period.

healthEZ
7201 West 78th Street, Suite 100
Bloomington, MN 55429

THIS IS NOT A BILL. DO NOT PAY.

Statement Summary

Member ID: XXXXXXXX4567
Statement Date: 02/21/11

New Transactions This Period

Paid by your health plan: \$441.49
Paid by your HealthEZpay accounts: \$301.84
You owe providers: \$0.00
Paid by Your Employer YTD: \$0.00
Medical: \$441.49
Dental: \$117.30
Pharmacy: \$65.24

Information & Resources

Your Resources for Help
Benefit Questions: <customer phone #>
Custom phone #s: <custom phone>

EOBs Available Online
The Explanation of Benefits that corresponds to this statement is available by logging in at <customersite.com> or if you have questions, call <custom phone>.

HealthEZpay Account Summaries

Flexible Spending Account (FSA)
Claims Paid Year-to-date: \$0.00
Available Amount: \$500.00

Health Savings Account (HSA)
Claims Paid This Period: \$233.93
Current Balance: \$275.07

Health Reimbursement Account (HRA)
Claims Paid This Period: NA
Current Balance: NA

Credit/Debit Card Accounts
Claims Paid This Period: \$77.91

Your Year-to-Date Summaries

Medical In-Network Deductibles
Met Year-to-Date: \$301.84
Met Year-to-Date
Medical In-Network Out-of-Pocket
Met Year-to-Date: \$301.84
Dental Benefits
Used Year-to-Date: \$117.30
Information current as of statement date. For detailed and up-to-date information, go to <customersite.com>.

Transactions for the Current Period

MEDICAL

Service Date	Patient	Provider	Billed Amount	Network Discount	Employer Payment	You Have Paid	You Owe Provider
01/10/2011	Jane	Care Clinic	\$248.00	\$24.07	\$0.00	\$223.93	\$0.00
01/10/2011	Alex	County Hospital	\$511.00	\$391.50	\$441.49	\$77.91	\$0.00

DENTAL

Service Date	Patient	Provider	Billed Amount	Network Discount	Employer Payment	You Have Paid	You Owe Provider
01/10/2011	Jane	Family DentalCare	\$118.00	\$20.70	\$117.30	\$0.00	\$0.00

PHARMACY

Service Date	Patient	Pharmacy	Billed Amount	Network Discount	Employer Payment	You Have Paid	You Owe Provider
01/10/2011	Jane	Drugs R Us	\$65.24	\$0.00	\$0.00	\$0.00	\$0.00

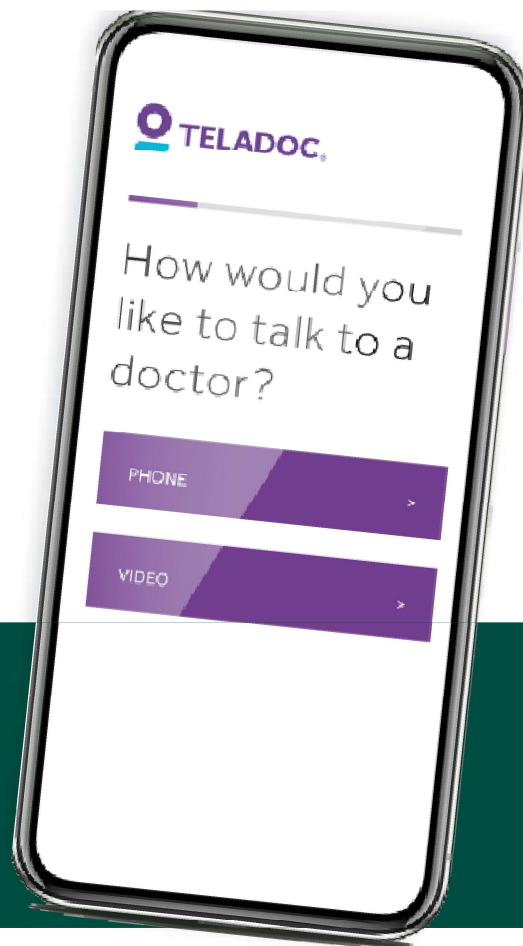


You've got Teladoc virtual health!

All members have access to virtual health appointments with a licensed physician through Teladoc telemedicine services. This benefit can save you a trip to the clinic. There's no need for waiting rooms or travel or taking time off from work. Simply use your computer or smartphone to connect with your doctor.

Visit [Teladoc.com](https://www.teladoc.com) or call 1-800-Teladoc to contact a doctor.

Talk to a doctor anytime, anywhere.



General consultations

General consultations are unlimited, and doctors are available every day and at all times (24/7/365). Doctors can consult, diagnose and prescribe medications for things like:

- Allergies
- Upper respiratory infections
- Earaches
- Pink eye
- Urinary tract infections

Mental health services

With Teladoc's mental health services, you can talk to a therapist or psychiatrist from the privacy of your home or anywhere you feel comfortable. Simply pick a provider to speak to and choose a time that is convenient for you.

Teladoc therapists can treat:

- Anxiety
- Depression
- Stress/PTSD
- Panic disorder
- Family & marriage issues

Dermatology care

If you're having problems with your skin, Teladoc Dermatology can help. Instead of waiting weeks to get an appointment at a dermatology clinic, you can get a diagnosis and treatment plan in as quick as two business days.

Teladoc's dermatologists treat a wide variety of skin conditions, including:

- Psoriasis
- Acne
- Moles
- Rosacea



Medical ID cards

If you are new to the HealthEZ plan, keep an eye out for your medical ID card. Once you receive that, you can setup your myHealthEZ account.

If you need a replacement card, log into to your myHealthEZ account and request a new card be printed and mailed, or access a digital copy directly to your device!

Dependents over the age of 19 can create their own myHealthEZ account to manage their plan and request a replacement ID card or access their ID card directly to their own devices.



Your medical network is Cigna.



What is a medical network?

Your medical network is a group of healthcare providers. It includes doctors, hospitals, surgical centers and other facilities. These healthcare providers offer services at a lower rate than out-of-network providers, which you will see reflected on your statements as a discount.

What if I go outside of my medical network?

There may be times when you decide to visit a doctor or clinic that is out-of-network. The costs for these visits and services are often higher than seeing doctors that are in-network. You will be responsible for paying the difference between the provider's full charge and the amount your health plan pays. This is called balance billing.

How do I know if my provider is in-network?

Please visit your dedicated Benefits Website and click "Find Care."



Your Pharmacy Benefit Manager is Cigna Pharmacy Management.

What is a Pharmacy Benefit Manager?

Pharmacy Benefit Managers (PBMs) reduce prescription drug costs and improve convenience and safety for consumers. Your PBM administers your prescription drug plan and offers a network of pharmacies that offer more affordable medications.

What is mail order?

If you take maintenance medications for long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol you could save money with Cigna Pharmacy Management's mail order service.

What are Generic drugs?

Generic drugs are copies of brand-name drugs and are the same as those brand-name drugs in dosage form, safety, strength, route of administration, quality, performance characteristics and intended use. Although generic drugs are chemically identical to their branded counterparts, they are typically sold at substantial discounts from the branded price.

To find out if there is a generic equivalent for your brand-name drug, talk to your doctor or visit www.myCigna.com.

Summary of Medical Benefits		
Copay Plan		
Embedded Deductible Embedded Out-of-Pocket Maximum	In-Network	Out of Network
Deductible		
Individual Coverage	\$0	\$500
Individual under Family Coverage	\$0	\$500
Family Coverage	\$0	\$1,000
Out-of-Pocket Maximum		
Individual Coverage	\$1,000	\$2,500
Individual under Family Coverage	\$1,000	\$2,500
Family Coverage	\$2,500	\$6,000
Preventive Care Services	No Charge	30%*
Primary Office Visit	\$20 Copay	30%*
Specialist Office Visit	\$20 Copay	30%*
Chiropractic Visit	\$20 Copay	30%*
Urgent Care Services	\$25 Copay	
Complex Imaging: MRI/CT/PET Scans	\$100 Copay per scan	\$100 Copay per scan then 30%*
Inpatient Hospital Care Facility Fee Physician Fee	\$200 Copay No Charge	\$200 Copay, then 30%* 30%*
Outpatient Procedures Facility Fee Physician Fee	\$100 Copay No Charge	\$100 Copay, then 30%* 30%*
Emergency Room Services	\$50 Copay	
Emergency Medical Transportation	No Charge	
Mental Health/Chemical Dependency - Inpatient	\$200 Copay	\$200 Copay, then 30%*
Mental Health/Chemical Dependency - Office Visit	\$20 Copay	30%*
Summary of Pharmacy Benefits		
Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	\$10 Copay	\$25 Copay
Preferred Brand	\$30 Copay	\$85 Copay
Non-Preferred Brand	\$40 Copay	\$115 Copay
Specialty	\$10/\$30/\$40 Copay	Not Available
Teladoc Benefits		
General Consultations	No Charge	
Dermatology	No Charge	
Mental Health - Therapist	No Charge	
Mental Health - Psychiatrist, Initial Evaluation	No Charge	
Mental Health - Psychiatrist, Ongoing Session	No Charge	

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions.

* Coinsurance after deductible

